

California Public Utilities Commission
Consumer Protection and Enforcement Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
June 2016

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **June 2016**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC913	Golden State Water Company	1	1	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
ELC6	Marin Clean Energy	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	104	57	161	18	9	27	8	13	21	6	1	7	8	1	9	58	14	72	-	-	-	297
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	13	14	27	-	1	1	1	1	2	2	3	5	1	1	2	3	2	5	-	1	1	43
ELC338, GAS338, MUL338	Southern California Edison Company	92	50	142	11	6	17	2	6	8	13	7	20	5	2	7	44	17	61	2	1	3	258
GAS904	Southern California Gas Company	30	31	61	3	4	7	1	6	7	1	-	1	-	-	-	36	13	49	-	-	-	125
GAS905	Southwest Gas Corporation	1	2	3	-	-	-	-	-	-	1	-	1	-	-	-	6	-	6	-	-	-	10
GAS913	Tiger Natural Gas, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
	Total	241	155	396	32	20	52	12	27	39	23	11	34	14	4	18	147	46	193	3	2	5	737